

PRIVACY POLICY

1. PRIVACY POLICY

The following document governs and details the data safety practices of RV Cooling Unit Warehouse LLC which is an interactive online platform for shopping for Cooling Units and Parts. On and through the RV Cooling Unit LLC platform the privacy of all of our buyers, customers and users is protected and respected. This privacy statement is drafted in order to declare our website's data protection and data collection practices by explaining specifically how we protect users' data, and what measures have been taken in order to be in compliance with different local and global privacy laws. This policy is written for all the users, customers, buyers and members and (herein collectively will be called "users") to understand how we (also referred to as "we", "our", "RV Cooling Unit Warehouse", "RVCOOLINGUNIT2.COM" and "platform") uses, collects, shares, and protects users' information and data. We request our users read this privacy policy statement before using our services. The users of our platform's services will be assumed to be in agreement with our privacy statement after we have published this Privacy Policy on/through our platform.

2. COLLECTION OF DATA

Our website collects information that is necessary for the purpose of delivering our products and services. Personal information includes (but is not limited to) the full name and e-mail, age along with other data (processed automatically) of the user. The information which will be collected in this process will be used to provide services to the user as well as in order to communicate with that user through e-mail and/or newsletters. Some information on our website will be gathered automatically through different tools and plugins.

2.1. Users' Information Collection.

There will be a collection of information from all of our users when they create an account on our website if they will use any of our given services. The information that will be provided to us includes but is not limited to:

- 1. Name**
- 2. Email address**
- 3. A Contact Phone Number**
- 4. Address for Billing and Shipping**
- 5. Area or Zip code**
- 6. Users' Third-Party Related Information**
- 7. Payment Related Information (Processed Automatically Through Third Party Platforms)**

8. Any additional information relating to the users that they provide us directly through RV Cooling Unit Warehouse LLC website or indirectly through our platform or online presence such as 'cookies'.

2.2. Automatic Information Collection

We also collect information that is collected by general websites and relative tools/plugins for the purpose of rendering normal services. This type of information includes (but is not limited to) the usage of our services by users, referring nodes, device OS and its type, language and its preference, and the date and time of users' browsing history. We may release such information in aggregate form for the purpose of making our services better. Please note that in aggregate form none of the individual users can be identified. Our website may also collect information that is considered personal identifiable information such as IP addresses and other information collected through cookies. We may share this information with third parties in order to be compliant legally.

3. USE OF COOKIES (COOKIE POLICY)

Our platform uses, collects, and stores cookies on users' devices. This cookie policy is written according to the privacy rights and user rights policies and we are letting our customers know that their data may be collected and they can contact us if they want to have their data removed. A cookie is a log file that collects certain information and is stored on the user's or visitor's device or personal computer. This information will be provided back to the device if such a user or visitor makes a return visit. The most common types of cookies are session cookies and permanent cookies. Session cookies are temporary cookies that are deleted once the user exits the browser while permanent cookies remain in the user's or visitor's browser until the cookie log files are either deleted by the user or expired on their own. Mainly we use cookies in order to (i) understand how visitors are arriving at this platform; (ii) in order to monitor the usage of our platform's visitors and traffic; (iii) remember when a user last visited our website and if the cookie persists continuing that user's usage from the last time; (iv) in order to keep track for analysis we may store analytical cookies; (v) track for the purpose of marketing; (vi) for error reporting; (vii) for customer services; (viii) to conduct research and development by gathering user data in aggregated form. A functional cookie is a type of permanent cookie that is necessary for the purpose of some services.

Please note that the cookie does not contain any personal identifying information. Users can also change their browser settings to ensure that the collection of cookies is disabled. However, doing so will make many of our services ineffectual.

4. THIRD-PARTY LINKS

RV Cooling Unit Warehouse LLC may link to websites, products and services operated by third parties. RV Cooling Unit Warehouse LLC is not responsible for and does not endorse or accept any responsibility for the availability, contents, products, services or

use of any Third Party Website, any website accessed from a Third Party Site, or any changes or updates to such sites.

These linked websites are only for your convenience and therefore you access them at your own risk. You acknowledge that you bear all risks associated with access to and use of content provided on a Third Party Site and agree that RV Cooling Warehouse LLC and associated companies are not responsible for any loss or damage of any sort you may incur from dealing with a third party. You should contact the website administrator for the applicable Third Party Site if you have any concerns regarding such links or the content located on any such Third Party Site.

5. SECURITY OF USER DATA

We have made sure to implement the highest security measures to ensure that our internal procedures meet our high security policy standards. This way we make sure to protect and safeguard the integrity and quality of users' personal data and information. We have also implemented encryption methods and the use of pseudonymization as well as SSL certification to protect users' data.

5.1. Users' Data Protection Rights

All users are entitled to have access to their personal information and to be informed about the data collection process.

Users have the right to:

- 1. object to the collection and further processing of your personal information;**
- 2. have your personal data updated, rectified, erased or blocked;**
- 3. receive information about you that you have provided to us;**
- 4. opt out of certain uses and disclosures of your personal information; and**
- 5. have your personal information transmitted to another data controller (data portability). In order for you to exercise your data protection rights we are obliged to verify your identity.**

Please note that only users of our website have data protection rights because we can only verify individual users if they are logged in

5.2. Updating And Amendment Of Information

If you want us to update, amend or delete the personal information that we have collected about you, wish to get access to the data being processed about you, or if you have any questions concerning this Privacy Policy, you may contact us by email

at rvrepair1029@comcast.net.

5.3. Withdrawal Of Consent

All users at any time, withdraw any consent you have given to us, and we will no longer process your personal information unless we can continue the processing based on another purpose. If you wish to withdraw your consent, you can withdraw it in the

game via the settings menu or by contacting us using the following email: rvrepair1029@comcast.net.

6. DATA RETENTION

We keep records of your communications with us for six years in case we have to refer to a conversation or inquiry. This could be because it relates to our legitimate business interests, you are still in communication with us, or for legal reasons.

We keep your contact information on any mailing lists you chose to join unless you tell us otherwise. If you haven't opened one of our emails for some time, we may contact you to ask if you still want to hear from us. If you unsubscribe from a mailing list, we retain some basic information to ensure we don't contact you again in the future.

7. SHARING OF USERS' DATA (DATA DISCLOSURE)

7.1. External Processing

We use third parties to provide services to us, such as:

- 1. Managing mailing lists and delivering email**
- 2. Hosting our websites**
- 3. Helping us analyze the use of these services.**

These companies process personal data on our behalf. We only provide these companies with the information needed to deliver the service. We enter written contracts to ensure that the use of this data is consistent with this Privacy Policy.

7.2. Legal Disclosure, Safety and Security

We may preserve, use, or disclose your personal data if we believe it is reasonably necessary to:

- 1. Comply with a law, regulation, legal process, or governmental request**
- 2. Protect the safety of any person**
- 3. Protect the integrity of our platform, including helping prevent spam or abuse**
- 4. Address fraud, security, or technical issues**
- 5. Protect our rights or property or the rights or property of those who use our services**

8. PRIVACY AND GDPR USER RIGHTS

In compliance with the users' privacy rights, this statement has been provided for all the users of our website who are using any or all our services. All users have the right to access their personal information and they have the right to know how their data is being stored on our platform. Users can also have their data removed or transferred from our platform.

Our platform would like to make sure all users are fully aware of all their data protection rights. Every user is entitled to the following:

- 1. The Right To Access – Users have the right to request us copies of their personal data.**
- 2. The Right To Rectification – Users have the right to request that we correct (or complete) any information they believe is inaccurate (or incomplete) about them.**
- 3. The Right To Erasure – Users have the right to request that we erase their data, under certain conditions.**
- 4. The Right To Restrict Processing – Users have the right to request that we restrict the processing of their data, under certain conditions.**
- 5. The Right To Object To Processing – Users have the right to object to our website’s processing of their data, under certain conditions.**
- 6. The Right To Data Portability – Users have the right to request that we transfer the data that we have collected to another organization, or directly to them, under certain conditions.**

9. CCPA COMPLIANCE

The California Consumer Privacy Act (CCPA) is an act enacted for the residents of the USA and specifically for the residents of the state of California. This law provides additional protections and rights for the protection of personal information for California residents. We don’t sell personal information for monetary consideration; however, we do work with and share personal information with certain partners and third parties unless otherwise stated in this Privacy Policy. Under CCPA, users hold certain rights that apply to the collection, storage, and sharing of their personal information. Users can contact us to exercise their rights under CCPA by emailing us at the address below.

Under CCPA users have the following rights.

- 1. Users have the right to know what personal information we collect.**
- 2. Users have the right to know who we share their data with.**
- 3. Users have the right to deletion of their data.**
- 4. Users have the right to receive Non-Discrimination services.**

10. AGE LIMIT

We do not offer our services to children and children should not join our game. Our Services are only for users who are over the age of 13 and we will not collect any data on website users under 13 years of age, (or under 16 in certain jurisdictions in certain areas). If you are a parent or legal guardian of a child under the age of 13 who uses our Services, please contact us at rvrepair1029@comcast.net if you have any questions or

comments. On your request, we will delete your child's personal information if we can identify your child unless you provide us with your verifiable consent for your child to continue to use our games.

11. OPT-OUT RIGHT FROM THE E-MAIL LIST if we have any email list.

All users have the right to opt out of our e-mail list by removing themselves from our e-mail list. Users can either e-mail us at repair1029@comcast.net if they wish to stop receiving our e-mails or they can also follow the "unsubscribe link" provided at the end of every email